

# iLINKS Innovations

LEADING INNOVATIONS IN HEALTHCARE TECHNOLOGY



LOUISE SHEPHERD  
CHIEF EXECUTIVE  
AT ALDER HEY



DR SIMON BOWERS - GP IN  
LIVERPOOL & iLINKS CONFERENCE  
CHAIR

"take it back to where you work,  
and use it for the people we serve"



@iLINKSInnovator

#iLINKSX

[www.iLINKSInnovationsMersey.nhs.uk](http://www.iLINKSInnovationsMersey.nhs.uk)

WELCOME  
TO THE  
**10<sup>TH</sup> YEAR**  
OF iLINKS  
innovations

Where we are:

- Great Leadership
- £25million investment
- Governance & Partnership
- "Share to care" 50,000 users
- team work including cyber specialists



"WE ARE MUCH  
STRONGER  
TOGETHER  
THAN WE EVER  
ARE ALONE"

"140,000" Share to care" users by December 2019"



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DRLIZ MEAR  
CHIEF EXECUTIVE  
INNOVATION  
AGENCY



INNOVATION AGENCY  
Academic Health Science Network  
for the North West Coast



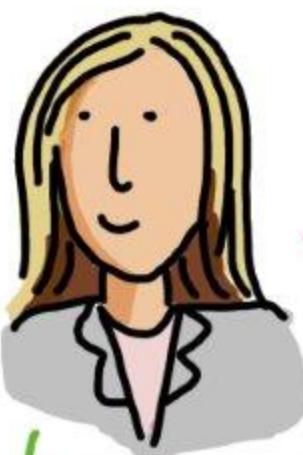
OUR AIMS ARE TO:



1. IMPROVE HEALTH  
2. DRIVE DOWN COST  
OF CARE



3. STIMULATE ECONOMY  
GROWTH



"We have supported  
the growth of 100 jobs  
and gained £15 million  
of funding for SMEs"

"Solution themes  
of over 300 digital  
innovations"

DAVID WALKER  
CHIEF INFORMATION  
OFFICER

"SHARE TO CARE"



1  
SINGLE  
ECO  
SYSTEM

THE  
MUSTS

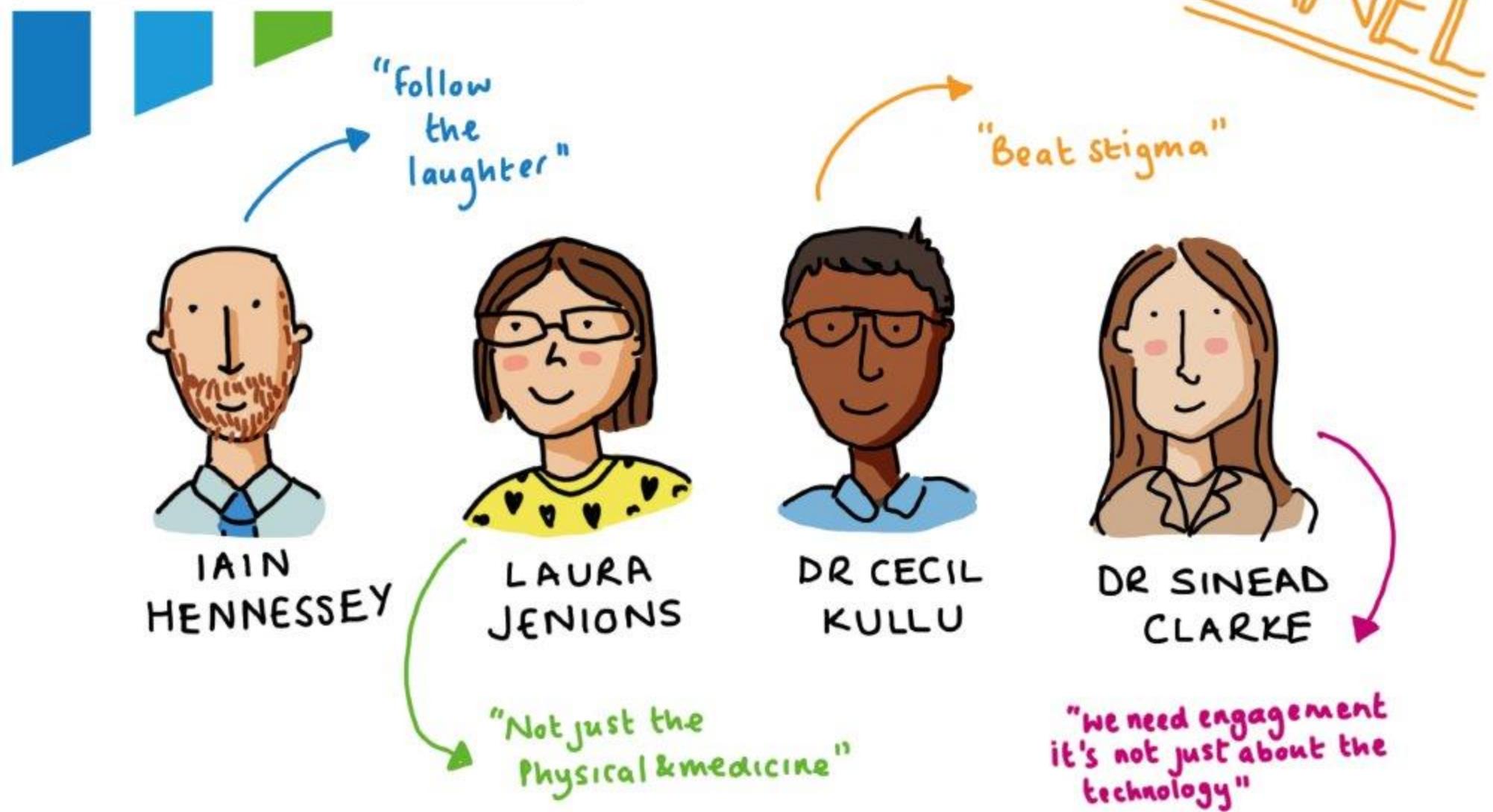


THE  
MUST  
NOTS



INTRODUCING  
THE RIGHT  
PEOPLE TOO  
LATE IN THE  
DESIGN  
PROCESS

"WE NEED TO  
= DEVELOP A  
SYSTEM THAT  
TALKS - WHO IS  
WILLING TO DO  
THIS??





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"YOU HAVE TO BE BRAVE ENOUGH  
TO GET LAUGHED AT"



"When we are innovating  
we always say follow the  
laughter"

PERSISTENCE



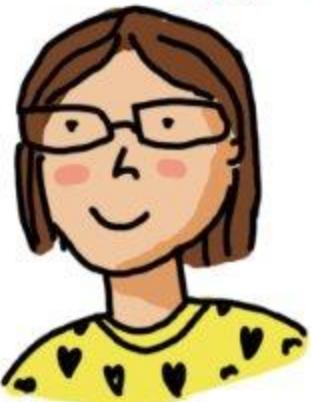
3D PRINTING



"We took innovation  
from Kenya and  
put it into clinical  
practice. It's now  
embedded in the  
clinical workforce"



## "WE USE VIRTUAL REALITY DEVICES"



LAURA JENIONS



"Not just the physical and medical but the mental health too."



"we can tailor the VR experience to suit the patient."



- ❑ Anxiety management
- ❑ Improve breathing
- ❑ Helps with relaxation
- ❑ Better patient experience
- ❑ Encourages movement
- ❑ Helps to motivate



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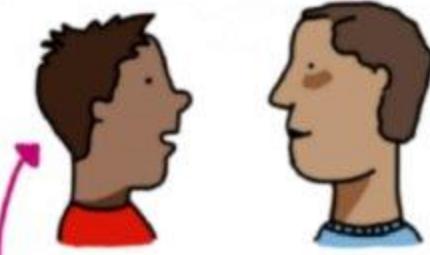
## "BEAT STIGMA"



DR CECIL  
KULLU



"I love that other people are talking about mental health!!"



"Access to GP systems is amazing and I hope this gets better"



"being able to carry information means we are able to make more accurate decisions."

WHAT'S NEXT

- Better relationships with clinicians
- Combining physical and mental health innovations.
- Predictive technology

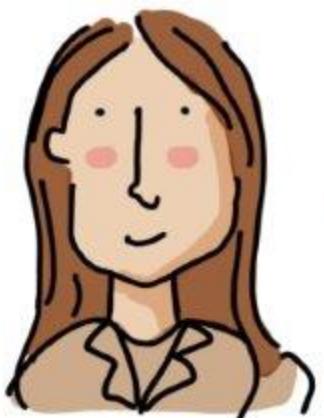


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"WE NEED TO BRING EVERYONE TO THE SAME STANDARD"



DR SINEAD CLARKE

THE DREAM  
"An EPR  
(Electronic Patient Record)  
in all of our hospitals



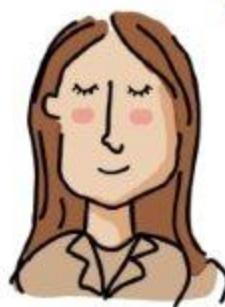
"There is a need to work together on engagement... it's not just about the TECHNOLOGY!"



"We want to improve pathways through the use of technology"



"EPaCCS  
sharing end of life information"





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## ? QUESTION TIME ?

1

How do we address the scared to fail culture?

"create business outcomes that focus on return on outcome not investment."

"We should assess the risk as we go along."

"give people space and provide the air cover they need."



IAIN  
HENNESSEY



Laura  
JENIONS



DR CECIL  
KULLU



DR SINEAD  
CLARKE

## MED X PANEL

2

Hackathon methodology

How do we get patients genuinely involved in innovation?



"get patients involved sooner in the process."



"take a similar approach to the way we coproduce in research:-  
- living labs  
- experiential





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## ? QUESTION TIME ?



||4

How can we use technology to improve communication between health and social care?

"free things up for system leaders."

"Through the evolution of teams on the ground."

"By knowing/meeting the integrated care teams."

||5

What is the single biggest thing that makes your work life difficult that technology could solve?

"seeing patient notes"

"free time up for patients"

"sending less emails."

"seeing what care has been given"



"Timing is essential when presenting data."

How important is it to produce evidence of value to patients? ||7

"essential!"



"really important - the data is so exciting!"

Will there ever be one EPR system across the region? ||6

"we aspire to this!"

"Let's start by creating standards on the system that will help us transfer data easily."